



ANCHOR
— CHURCH —

Ministry Team Vision Casting

"If you want to build a ship, don't drum up people to collect wood and don't assign them tasks and work, but rather teach them to long for the endless immensity of the sea."

- Antoine de Saint Exupéry

"As long as a win is unclear, you force your team to guess what a win looks like."

- 7 Practices of Effective Ministry

Ministry: [Hospitality](#)

Leader(s): [Eric & Jessica](#)

Team Members:

<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>
<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>

Key word or phrase: *Gospel Presence*

Defining the Win: *your "Vision for the Sea"*

The Hospitality Team exists to prepare the sanctuary for guests and provide a welcoming, informative presence when they arrive.

Steps to Success: *everything that you believe will help you achieve the Win*

- Volunteers who take personal care in making people feel welcomed and noticed.
- Volunteers who take personal care in preparing the sanctuary.
- A short list of FAQs to help equip the volunteers.
- Visible signage of CGs and MTs so that volunteers can point guests in the right direction.

Keeping Score: *includes tangible practices and what you are measuring*

- Sending weekly emails to those serving on this team with reminders of responsibilities.
- Invite friends who have never visited to come to a service and fill out a survey afterwards.

Story Board/Script:

Hello there! This is Pastor Wes at Anchor Church; welcome to the [Hospitality Team](#)! On behalf of the elders and Ministry Team Leaders at Anchor Church, thank you so much for serving with us. At Anchor we believe and teach that in Christ, serving is both an identity in our new creation as well as an act/expression of worship to Jesus.

Hopefully you've already checked out the other video I sent you about the logistics of serving at Anchor: how we use planning center and the kind of serving culture we want to create.

This video is a welcome to this particular team! This team involves a little bit of set up and tear down, and we'll make sure to set you up for success by showing where everything goes, but essentially the Hospitality Team is responsible for signage in the foyer and lobby as well as cleaning the bathrooms in those areas after the service. We have clear instructions and photos for these tasks in the blue bin that you see right here under the welcome table in the foyer [\[INSERT PHOTO\]](#).

I want to leave you with this small bit of vision casting. The key word or phrase for this team is, "[Gospel Presence](#)." Here's what I mean by that. Jesus told two parables of a lost sheep and a lost coin, both involving a person who searched diligently and intentionally for that which was lost. Also, remember Paul's words in Romans 5:8, "God demonstrated his love for us in that while we were yet sinners, Christ died for us." This is the posture we want to have and the vibe we want to create in welcoming our guests; this is what informs our hospitality: *we are looking to make people known and welcomed*. The hospitality team is soooooo much more than handing out bulletins. We are looking for those who look lost and welcoming them into our family.

Practically, here are a few practical things that will help create and foster an atmosphere of *Gospel Presence*. First, We ask all of our Set-up volunteers to arrive an hour early so that you can get everything set up and join us for pre-service prayer with all of our volunteers a half hour before the service. Second, be confident! Adopt the posture of this being your house and your living room: if I don't know you, then I need introduce myself. Third, everyone's bad at remembering names; don't be afraid to admit that up front and say that you'll probably have to ask them again next time:) Lastly, if they're new, ask if they know anyone here. If they do, try to find that person who invited them and connect them. If not, walk with them wherever they need to go: if they have kids, connect them to the gal serving at the Check-in station that week. If not, point them to the sanctuary and show them where the bathrooms are on the way. Little things like that communicate volumes.

Thank you so much for serving in this way! We grateful for you and excited to serve and grow alongside you!