



ANCHOR
— CHURCH —

Ministry Team Vision Casting

"If you want to build a ship, don't drum up people to collect wood and don't assign them tasks and work, but rather teach them to long for the endless immensity of the sea."

- Antoine de Saint Exupéry

"As long as a win is unclear, you force your team to guess what a win looks like."

- 7 Practices of Effective Ministry

Ministry: **Ops Team (set-up)**

Leader(s): **Ryan**

Team Members:

<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>
<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>	<i>name</i>

Key word or phrase: *First Impressions*

Defining the Win: *your "Vision for the Sea"*

The Ops Team exists to provide a clean, hospitable, and informative environment for our guests. The main image here is cleaning the house and the yard to prepare for the guests.

Steps to Success: *everything that you believe will help you achieve the Win*

- Volunteers who take care in working behind the scenes to create clean, hospitable environments.
- Clear signage for hallways and grounds.

Keeping Score: *includes tangible practices and what you are measuring*

- The cleanliness of the grounds and facility will be fairly self-evident.

Story Board/Script:

Hello there! This is Pastor Wes at Anchor Church; welcome to the [OPS Team](#)! On behalf of the elders and Ministry Team Leaders at Anchor Church, thank you so much for serving with us. At Anchor we believe and teach that in Christ, serving is both an identity in our new creation as well as an act/expression of worship to Jesus.

Hopefully you've already checked out the other video I sent you about the logistics of serving at Anchor: how we use planning center and the kind of serving culture we want to create. This video is a welcome to this particular team!

This team involves a lot of set up and tear down, and we'll make sure to set you up for success by showing where everything goes, but essentially the Set-up Team is responsible for all outdoor signage, some indoor signage, and emptying all bathroom and sanctuary trash cans after the Sunday service. We have clear instructions and photos for these tasks in the black file bag that you see here that's located in the storage closet near the sanctuary [\[INSERT PHOTO\]](#).

I want to leave you with this small bit of vision casting. The key phrase for this team is, "[First Impressions](#)." Here's what I mean by that. Almost every week we have first-time guests join us for our Sunday gathering. When they pull onto the property, our signage is literally the first impression they will make about Anchor Church. What does it communicate? Does it communicate that we were thinking of and caring for a first-time visitor? Or does our signage and placement communicate that we really weren't thinking of them at all? It's already intimidating enough to come to a new church where you don't know anyone; let's do our best to remove the intimidation of also needing to figure out the lay of the land: where to go and what to do. All of our signage is intentional in language and placement, so please be attentive to that. Similarly, we want to leave the facility clean and be good stewards of it.

Practically, here are a few practical things that will help create a foster a culture of *First Impressions* on the Set-up Team. First, arrive early and give yourself enough time. We ask all of our Set-up volunteers to arrive an hour early so that you can get everything set up and join us for pre-service prayer with all of our volunteers a half hour before the service. Second, be attentive during your "training" for where the signs are placed. Little things like that communicate volumes to our guests.

Thank you so much for serving in this way! We grateful for you and excited to serve and grow alongside you!